

Marin Sanitary Service

CONSERVATION - OUR EARTH, OUR MISSION, OUR JOB



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Steve Belt
Soft-Pak
3550 Camino Del Rio North
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San Diego, CA 92108-1739

Marin Sanitary Service is a family run hauling, recycling and resource recovery operation that has been in business for more than 50 years. As our business environment grows and changes it is imperative to have software that can accommodate these needs.

We have been using Soft-Pak for more than 5 years and their software allows us to stay current with market trends. We recently had a hardware failure that rendered our operations temporarily 'out of service'. Thanks to a quick recovery by the Soft-Pak team, we were up and running on the e-Pak web service solution inside of 2 days. When you service 30,000+ customers and recycling facilities it's a problem we want to avoid in the future.

We have been on e-Pak for more than 2 months and have no plans to go back to a server based environment. We no longer have to worry about servers; all of our data is securely managed at Soft-Pak's data center. We now focus on running our business and let Soft-Pak handle the hardware, backups, storage space, etc...e-Pak is the way to go for our operation.

Thanks again Steve-

A handwritten signature in cursive script that reads "Mardell Sarkela".

Mardell Sarkela

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